

Community Outreach Program

1. Does Pokagon Community Outreach Program (COP) supply “Home Care Services?”

Pokagon Health Services (PHS) Community Outreach Program is not a certified “Home Care Agency.” PHS COP receives referrals from PHS Providers to perform “Home Visits” for the following:

- Education on disease prevention and management
- Assessments R/T patient’s diseases, (to report back to Provider)
- Simple nurse screenings, for diabetes, chronic diseases
- Immunizations, and lab draws
- Maternal support and education
- Lactation support and education

2. Does the COP supply durable medical equipment?

- The COP program itself does not provide DME. If DME prescription is written, COP social worker will work with patients to utilize alternate resources to access DME.
- COP will lend out breastfeeding pumps to moms registered in the Healthy start/home visiting programs, or new breastfeeding moms referred by PHS providers for lactation education.

3. What does COP do?

- Coordinate/develop community health events.
- Collaborate with local health facilities.
- Educate and assist in care management for patients in their homes.
- Coordinate and report on grants.
- Follow up on referrals with patients in hospitals, extended care facilities, in homes and clinical setting.
- Screening and management of all chronic diseases including medication setup and monitoring.
- Coordinate and develop group health, nutrition, and exercise classes.
- Offer transportation for qualified “established” patients to/from PHS clinic and medical appointments referred by PHS providers.
- Perform Medical Social Work assistance in the home and clinic setting.
- Offer Nutrition education in patient’s home or clinical setting, and healthy eating food preparation and cooking classes.