



Pokégnek Bodéwadmik

POKAGON BAND OF POTAWATOMI

SOCIAL SERVICES

FSA Nutrition Benefit Program

Getting Started

- Watch for your card, it will be mailed in a plain, white envelope.
 - When you receive your card, log in to www.ebtEDGE.com or the ebtEDGE Mobile Application or call Customer Service (855) 424-4864 to select your PIN.
 - Never write your PIN on your card or on anything you keep with your card. Keep your PIN secret.
 - You have 3 tries to enter your PIN correctly. After the third try, you will not be able to use your card until the next day.
 - If you cannot remember your PIN, or if someone learns your PIN, select a new PIN immediately using www.ebtEDGE.com, the ebtEDGE Mobile App, or Customer Service.
1. When you receive your refillable card, activate it by logging in to www.ebtEDGE.com or download the ebtEDGE mobile app on your smart phone. You may also call FSA Customer Service at 1(855) 424-4864 for assistance.
 2. Select your four-digit Personal Identification Number (PIN). You will use your PIN every time you purchase groceries, so don't forget it! DO NOT share your PIN.
 3. Your benefits are deposited into your account on the first day of each month.
 4. Know your balance before you shop. You can find your balance by logging on to www.ebtEDGE.com or on the ebtEDGE mobile app. Once you start using your card, your Remaining Balance will be shown on your receipt from your food purchase.
 5. You may use your FSA Nutrition Benefit card in any state with participating retailers. For a complete list of retailers, log on to www.ebtEDGE.com or check the ebtEDGE mobile app.
 6. When you check out at the store, choose the option of EBT Food or SNAP (NOT EBT Cash) and swipe your card.

QUESTIONS? call FSA Customer Service at 1(855) 424-4864 for assistance.



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Know Your Balance Before You Shop

The best way to know your balance is to keep your receipt from your food purchase and read the “Remaining Balance” on it before your next food purchase. You may also find out your balance by:

- Logging on to www.ebtEDGE.com or the ebtEDGE Mobile App.
- Calling the Customer Service number on the back of your card.

Important Things to Know About Your FSA Nutrition Benefits Card

- Benefits are posted to your card on the first day of each month.
- You may use your FS Nutrition Benefit card in any state with participating retailers.
- For a list of widely used authorized retailers, please refer to the enclosed “Approved Location Retailer List”

www.ebtEDGE.com / ebtEDGE Mobile App

Customer Service: (855) 424-4864

For questions about your benefit, or to report a lost, stolen, or damaged card, call (855) 424-4864.